

Statement on Recent Activities By NHS Business Services Authority in relation to Mr C. Guinness

Date 18/08/2022

To be given at media conference to be held at 15:00 on 18/08/2022 via Microsoft Teams

Recently The NHS business services authority wrote to me accusing me of fraud in respect of a prepay certificate.

I wrote back to them and asked them for proof or evidence including CCTV which they failed to provide.

They then refused to provide an investigation team.

They then wrote to me further accusing me of fraud. I wrote back declining their "fine" and further advised them that I would bill their staff individually for time wasting if they continued with this farce.

This is the third such occasion since 2019 that this has happened.

I also requested proof or evidence including CCTV again which they did not provide and did not respond to emails after this.

I subsequently wrote to Mr Michael Brodie, Chief Executive Officer of the NHS Business Services Authority instructing him to deal with this issue. He declined by virtue of the fact that he has not responded to five emails. Someone called me to discuss a complaint resolution. I told them that this was for Mr Brodie to deal with. I had an email from someone else. I told them that they should not be dealing with an email marked for someone else.

According to certain media reports, this matter comes up 300,000 times a year on average. To my mind it is not people who buy NHS prepay certificates that commit fraud but the NHS Business Services Authority. They use the phrase desk side audit. The only thing I can see in any audit is "lets see who we can wind up today?". They seem unable to actually prove anything. If they can actually prove it, why will they not bother to supply evidence? I know why? Because none exists!

They were told to supply copies of CCTV at the pharmacy? Have they done so? No because no CCTV of me committing a fraud exists. Why? Because a fraud was never committed.

They were asked to send an investigation team to the pharmacy. Did they? No. Why not? Because it would be extremely embarrassing for the NHS Business Services Authority.

To be absolutely clear I did not commit such a fraud.

From The Study of Mr C. Guinness
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They said to me 2 days ago that they wanted to open an investigation. Well, I have already investigated. The result? Yes the NHS Business Services Authority are the ones guilty of the fraud. It did not take long. Why do they want to open an investigation when the result is already known? I know to try and cover it up. They were made aware of this media conference a week ago. They knew about this and even visited my website twice from their CRM system to view the page notifying people of this event. It is a pity that they didn't use the form to sign up and come along.

As for timewasting. I appreciate that my fees for timewasting are high but the NHS Business Services Authority staff have run up a total bill individually of £600,000! A bill this high almost unheard of. The staff members involved will be billed individually at their home addresses. These are personal debts as per my time wasting policy.

To resolve the issue I call on the Chief executive of the NHS Counter Fraud Authority, Alex Rothwell, to launch an urgent investigation into fraud by the staff of the NHS Business Services Authority and to recover to all of the affected any payments made and compensation. I further call on Alex Rothwell to take criminal proceedings against any member of the NHS Business Services Authority found to be committing any sort of fraud. I also call on the Department for Health and Social Care to review the effectiveness of the NHS Business Services Authority and implement an improvement plan.

I also welcome victims of the NHS Business Service Authority to contact me via my website.

End of Statement by Mr C. Guinness

About Court Guinness

Court Guinness is a former businessman, micro Private Equity expert, technology expert, dealmaker and publisher (Working: 1995-2020). He occasionally commentates on the subjects of management and strategy. He is deaf and disabled. Court is based in Warwickshire, UK. He loves boats, cars, tech, good food, France and Arsenal FC. His website at <https://courtg9000.wordpress.com> averages over 11,500 visits a month.