Mr xxxxxx xxxxxx Stonewater Housing Association Via email: <u>neighbourhoods@stonewater.org</u>

My Ref: SW/TW/03/11-22/03

28th November 2022

Final Letter Before Action – Open Letter

Dear Mr xxxxx,

Your lack of a response to my email replying to yours of the Friday morning of 25/11/2022 speaks volumes.

Further to the points I have already raised I now confirm the following.

I will be taking action against Stonewater and Pinnacle. In Particular:

- 1) The repair or replacement of the broken mobility scooter and the return to its usual parking place.
- 2) My costs and expenses involved in this matter.
- 3) The cost of my time in this matter (My fees for timewasting and my timewasting policy are listed on my website and are easy to find).
- 4) I shall also be requiring to bring charges for criminal damage against the 2 Pinnacle employees.
- 5) You have not provided proof that a text was sent. I shall be requiring the Court to enforce that.
- 6) You have not provided a copy of the fire report. I shall be requiring the Court to enforce that.

I can allow an extension until noon 30/11/2022 for you to resolve the matter to my satisfaction. However to settle this I shall require the Pinnacle employees to report themselves for criminal damage and this to be confirmed to me by the Police. I also require by this time the proof that the text was sent and the fire report. The invoice for my time and expenses will follow which will need to be settled within 72 hours. The mobility Scooter needs to be repaired or replaced with an equivalent also by noon 30/11/2022.

After this time it will have to be a Court case.

I understand that you want 5 days to respond to correspondence. As previously stated you can have your 5 days but I will be moving this matter to completion at my pace which will be a lot swifter. The only way I will wait 5 days is if your 5 day response time is part of an act of law. If this is the case you must provide a copy of the act by return.

I reserve all rights in this matter.

Yours Faithfully

- Mr. C. Guinness
- CC: Press and Media Workflow.

Mr Matt Western MP